Falkenbergs kommun

Feedback and complaints about preschool and school

If our services do not meet your expectations, or if you or your child are dissatisfied with any aspect of our services, we encourage you to contact us. Your feedback is important to our ongoing work to improve and develop our services.

Complaints and feedback should first be addressed at the appropriate level. If you are not satisfied with how your complaint or feedback has been handled, you can take the matter to the next level, as follows:

1. **Contact the service**
2. **Contact the principal**
3. **Contact the Head of Operations or relevant support function**
4. **Contact the Head of Administration**
5. **If you are not satisfied with how your complaint has been handled – contact another relevant authority**

More information about how to submit feedback and complaints is available on our website. You can also submit your feedback or complaint online.

https://kommun.falkenberg.se/barn-och-utbildning/lamna-synpunkter-pa-forskola-och-skola