



**Falkenbergs  
kommun**

## **Do you have complaints or viewpoints about our School?**

If our school does not live up to your expectations or if you or your child is dissatisfied with something, get in contact with us. It is important for our continued work on improvements.

### **1. Contact the school**

You should at first hand turn to the staff at the school or the preschool who works with the areas that you have point of views about.

### **2. Contact the headmaster**

If you think you have not received help from the people you addressed at first or if you believe the issue is serious, you can present your complaint or your viewpoints to the responsible headmaster.

### **3. Contact the Central office of the public administration**

If you are not content with the respons or measures from the headmaster, you can turn to the Children and educational Administration. You can also address them if your complaint or viewpoints concerns overall questions.

### **4. Contact the Head of administration**

If you are dissatisfied with the help you have received from the school administrators or other staff at the Central office of the public administration you can contact the Head of administration with your complaints or your viewpoint.

### **5. If you are not satisfied with the handling - contact other authorities**

If you are not satisfied with the measures taken by the Children and educational Administration, or if you believe there are serious flaws, turn to other authorities depending on what your viewpoints or complaints concern.

On our web site you will find more information about how to hand in viewpoints:

[gemigmer.info/synpunkterforskolaochskola](http://gemigmer.info/synpunkterforskolaochskola)